



2009-2010 PARKING GUIDE

Rev: 6/1/2010



ParkLink is the name of the City of Raleigh's parking program. The new logo is now seen on every Cityowned and operated

parking facility. A new parking website will be unveiled in the fall to provide up-to-date information on transportation and parking issues as well as helpful hints to assist people in getting around the downtown area more easily.

On-Street Program: Effective June 1, 2010, the on-street program (comprising enforcement, appeals, permits, parking meters and collections) will no longer be outsourced to private contractors. ParkLink will be taking over these operations with City employees in response to recommendations set out in a 2008 report to City Council, following an intensive 11-month Task Force study on downtown parking in Raleigh.

Off Street Contract: McLaurin Parking Company operates the City's decks and parking lots, and manages monthly accounts. Ph: (919) 833-7522



This fall, new on-street pay stations will be added throughout the downtown core as metered parking is expanded to promote greater turnover of spaces on weekdays for the benefit of business customers and visitors. Effective August 1, the new rates for all on-street meters will be:

25g = 15 minutes (minimum purchase required to activate time on the meter).

\$1 = 1 hour\$2 = 2 hours

Customers will now have the choice of how much time they want to purchase, up to the maximum time allowed for the time zone.
Repeat metering is not permitted.

The following is an overview of the expanded areas of on-street metering with pay stations.



Special Event Parking

The following recurring events are those to which the City charges a special parking fee to park in City decks. Parking lots maintain the regular weekend rate while on-street parking is free. This list does not preclude other events from being added if the need arises. Please note the Convention Center Deck charges for parking 24/7.

- First Night (1 day)
- Artsplosure (2 days)
- Downtown Raleigh Live (summer series)
- Raleigh Wide Open (2 days)

For further information concerning special event parking, please contact **McLaurin Parking** at (919) 833-7522.

ParkLink Parking Rates

Effective Oct 1, 2009 - Sep 30, 2010

Pay Parking: 7:00 AM - 7:00 PM Monday - Friday. Complimentary parking: 7:00 PM - 7:00 AM, 24 hours on Weekends except on "Special Event" days.

		MONTHLY	
	HOURLY	Unreserved	Reserved
Blount Street	1st 15 min free \$1/ 30 min. \$12 max.	\$95	\$115
Cabarrus		\$95	\$115
City Center		\$100	\$130
Convention Center	1st 15 min free \$3/ hr \$12 max.	\$100	\$140
Moore Square	1st 15 min free \$1/ 30 min.	\$ 95	\$115
Municipal	\$12 max.	\$ 95	\$115
Performing Arts	N/A	\$100	N/A
Wilmington Station	1st 15 min free \$1/ 30 min. \$12 max.	\$95	\$115

Access Card Replacement \$10

Lots

Daytime Hours: 8:00 AM - 5:00 PM Monday - Friday Evening Hours: 5:00 PM - 8:00 AM Monday - Friday Weekends: 24 hours

	Days	Evenings	Weekends	Monthly
Dillon Lot A	N/A	\$5	\$5	\$55
Dillon Lot B	\$1/hr \$8 max.	\$5	\$5	\$55
City Market	\$1/hr \$8 max.	\$5	\$5	\$55

FAQ's About Parking

Q. What is the fine for meter and time zone violations?

A. \$20

Q. Is there a required distance to park from a driveway?

 Yes. Not less than 5 feet from either side of a private or public driveway.

Q. How long can I park in a regular loading zone?

A. Not more than 1 hour. Loading zones are for <u>active</u> loading or unloading.

Q. What is the difference between "Commercial" and regular loading zones?

A. Commercial loading zones are restricted to vehicles displaying a commercial tag and/or the company name displayed on both sides.

Q. Can I re-feed parking meters?

A. No. Parking meters are regulated and enforced for short-term parking of 2 hours or less, as designated. To assure meter availability for others, longer term parking is acommodated in the decks.

Q. How close can I park to a fire hydrant?

Q Not less than 15 feet from either side of a fire hydrant.

Q. How close can I park to a crosswalk?

 A. Not less than 12 feet from either side of a crosswalk.

Q. Why was my vehicle booted?

 Vehicles with three (3) or more outstanding citations are subject to booting.

For Your Safety

IF YOUR VEHICLE IS BROKEN INTO OR STOLEN

Call 911 immediately. Stolen vehicles are frequently used in the commission of other crimes. Prompt reporting will help to recover your vehicle and may prevent its use for other illegal purposes.

PARKING

Park in a well-lit, busy area, especially in the evening or if you expect to return to your vehicle late at night. The **Downtown Raleigh Safety Ambassadors** who patrol our parking decks also provide free safewalk escorts to and from vehicles upon request. Call them at the number listed below. Please report any safety issues or parking maintenance concerns to **ParkLink** at the number listed below.

PROTECTING VALUABLES

Take personal items of value with you, or lock them in your trunk. Do not leave luggage, packages and other valuables in plain view to tempt a thief. Engrave accessories such as removable CD players and GPS units with a unique identity number.

Contact Numbers

City of Raleigh - ParkLink

One Bank of America Plaza Suite S-002 421 Fayetteville Street Raleigh, NC 27601 Ph. (919) 996-3996 Website: www.raleighnc.gov

McLaurin Parking Company

One Bank of America Plaza, Suite 1000 Raleigh, NC 27601 Mailing address: PO Box 781 Raleigh, NC 27602

Ph: (919) 833-7522 or 1-800-846-7525 Website: http://mclaurinparking.com

Downtown Raleigh Safety Ambassadors Safety Escorts: call (919) 368-7962.

To reach the program manager, call (919) 821-6978 during regular business hours Monday to Friday (8:30am - 5:00 pm), or (919) 796-6606 after business hours.

City of Raleigh Public Works - Parking

222 West Hargett Street PO Box 590 Raleigh, NC 27602-0590 Ph: (919) 996-3030